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| Primary Care Networks (PCNs) are a key part of the NHS Long Term Plan, with all general practices being required to be in a network. This practice is part of the Bromley Connect Primary Care Network.  Bromley Connect PCN is made up of a number GP Practices created to work collaboratively to ensure the health care system within our area works effectively by sharing knowledge and resources.  In developing the Bromley Connect PCN Extended Access Service the following key principles have been considered and addressed:   * Monday appointments will be offered between 18:30-20:00. Each surgery within the PCN will hold one in three Mondays. * Tuesday appointments will be offered between 18.30-20:00 and will be run by London Lane practice. * Wednesday appointments will be offered between 18.30-20:00 and will be run by Dysart Surgery. * Thursday appointments will be offered between 18.30-20:00 and will be run by South View practice. * Fridays will provide 3 hours of digital triage and digital appointments. * On Saturday mornings, where all three member practices are offering appointments patients may prefer to attend the clinic at their own site but will have the option to attend at other sites if more convenient or appropriate. * Saturday afternoon, one hour of digital appointments and triage and 3 hours of hub appointments will be available. Each surgery to host one in three hubs.   To enable us to provide our Enhanced Access Service to you, GPs from other local practices will at times have access to your full GP record but only when providing direct care to you.  Clinicians will have the ability to view your GP record at your registered practice and add in your consultation/appointment notes back into your record at your registered practice. This is to support your provision of care.  People who have access to your information will only normally have access to that which they need to fulfil their roles, for instance admin staff will normally only see your name, address, contact details, appointment history and registration details in order to book appointments, the practice nurses will normally have access to your immunisation, treatment, significant active and important past histories, your allergies and relevant recent contacts whilst the GP you see or speak to will normally have access to everything in your record. | |
| 1**) Controller** contact details | Dysart Surgery :13 Ravensbourne Road, Bromley, BR1 1HN  Tom Whelan – Practice Manager  [Selicb.dysartpracticemanager@nhs.net](mailto:Selicb.dysartpracticemanager@nhs.net) |
| **2) Data Protection Officer** contact details | Danielle Gibbons  [gpdpo@selondonics.nhs.uk](mailto:gpdpo@selondonics.nhs.uk)  NHS South East London  South East London Integrated Care System |
| 3) **Purpose** of the processing | To provide our patients with direct care. |
| 4) **The Lawfulness Conditions and Special Categories** | The processing of personal data in the delivery of direct care and for providers’ administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the GDPR:  *Article 6(1)(e) ‘…necessary for the performance of a task carried out in the public interest or in the exercise of official authority…’.*  *Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...”*  We will also recognise your rights established under UK case law collectively known as the “Common Law Duty of Confidentiality”\* |
| 5) **Recipient or categories of recipients** of the shared data | The data will be shared with the Bromley Connect PCN Workforce providing the Extended Access Service.   * Dysart Surgery: - <https://dysartsurgery.co.uk/> * London Lane Clinic: - <https://thelondonlaneclinic.nhs.uk/> * South view Partnership: - <https://southviewpartnership.nhs.uk/> |
| 6) **Rights to object** | You have the right under Article 21 of the GDPR to object to your personal information being processed. Please contact the Practice if you wish to object to the processing of your data. You should be aware that this is a right to raise an objection which is not the same as having an absolute right to have your wishes granted in every circumstance.  GP Practices process personal data under Article 6(1)(c) on a lawful and legitimate basis where the organisation is obliged under law to comply with   * The General Data Protection Regulations (GDPR) * The Freedom of Information Act * The NHS Constitution * The Local Authority Social Services and National Health Service Complaints (England) Regulations 2009   By complying with these laws, the Practice has compelling legitimate grounds for the processing which override the interests, rights and freedoms in the right to object. |
| 7) **Right to access and correct** | Under GDPR and the Data Protection Act 2018, you have the right to see or be given a copy of any personal data we hold about you. To gain access to a copy of your information, you will need to make a Subject Access Request (SAR) to the Practice you are normally registered with.  You also have the right to have incorrect data held about you corrected. |
| 8**) Retention period** | The data will be retained for the period as specified in the national NHS records retention schedule. |
| 9) **Right to Complain**. | You have the right to complain to the Information Commissioner’s Office, you can use this link <https://ico.org.uk/global/contact-us/>  or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)  There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website) |