

**AGENDA FOR THE PATIENT PARTICIPATION GROUP MEETING
ALMOND ROAD SURGERY 18.04.2023 – 17:45 p.m.**

Present: Ginny Cuthbert, Louise Crisp, Naomi Gollins, Dr. Thomas Wrigley, Christie Green, Andrea Goodyer, Yvonne Flint, Allen Denham, Jillian Hall

Item	Minutes
1. Apologies	Christine Ellis Jane Kennedy Charlotte Hadfield
2. Minutes of last meeting 17.01.2023	Disabled parking – Painting nearly complete. NHS App – Leaflet designed for new patients. Physiotherapist, Juhi Saini – Clinics working well and are always busy.
3. Naomi Gollins – Health and Wellbeing coach	Naomi is employed by the PCN and covers 5 surgeries, including Almond Road. She helps patients with weight management, exercise regimes and diabetes management by focusing on self-management and setting goals. Many free services available to patients that are promoted throughout the surgery and referred by clinicians.
4. February figures appointments	LMC Leaflet circulated
5. JK – Front door magnet/automatic/accessibility	There are a few options for automating a door. The surgery will look into the options and funding availability for this.
6. Corrie Verduyn – Chair - Replacement	Corrie has sadly stepped down as chair for the PPG. The surgery is going to send out a notice to all member for a volunteer replacement.
7. March Feedback FFT 98%	March feedback was very good and is shared on our website, and to the high governing body, monthly.

<p>8. Book Sales £50.65</p>	<p>Book sales are going well. This money goes to the PPG for use.</p>
<p>9. Covid Vaccinations - Update</p>	<p>Almond Road is running a clinic 29/04/2023 for >75s and clinically vulnerable >50s. Housebound patients are being vaccinated by our paramedics. PPG have kindly volunteered to help on the day.</p>
<p>10. Review wording :- https://assets.practice365.co.uk/wp-content/uploads/sites/887/2023/01/Constitution-of-the-Patients-Forum.docx</p>	<p>Liam, the Digital Champion, will post this on the website if PPG happy with wording. Deadline of 2 weeks to let us know so we can publish it.</p>
<p>11. Review Website</p>	<p>Website has been improved by Liam.</p>
<p>12. Vacancy</p>	<p>There is currently a vacancy for a receptionist.</p>
<p>13. Wintringham Estate</p>	<p>New-build estate causing lots of new registrations. Our lists are currently closed to patients who are already registered with a practice in the area.</p>
<p>14. Arrangements for next meeting Tuesday 25 July 2023 – 17.45 p.m.</p>	