



biddulphdoctors Patient Participation Group

Minutes from Meeting held in biddulphdoctors Health Centre
on
Wednesday 14th Feb 2024 at 10.30

Present:	Jo Lawson	JL	
	Peter Price	PP	
	Christopher Whardle	CW	
	Diana Oliver	DO	
	Peter Stanway	PS	
	Oliver McGuinnes	OM	
	Simon Taylor	ST	
Apologies:	Sue Ashman Carole Goodwin Alan Smith Barbara Young Susan Findlow Melanie Smith Ann Lally		

Agenda Item		Action	Time scale
1	The group welcomed Christopher Whardle to the group as a new member.		
2 / 2.1	Matters Arising (13 th Dec) OM informed the meeting that the idea of forming a befriending group was not likely due to the need for funding and intensive training. With reference to DNAs, a text will be sent where people DNA if they have a phone registered with the Practice, otherwise a letter will be sent. There will be a dedicated cancellation line on the phone system soon.		

3	<p>It is now possible to register with biddulphdoctors online using either the NHS App or QR code. It has recently generated 40 new patients to the Practice.</p> <p>One new care-coordinator has been appointed. PCN support with mental health now allows for certain conditions to be booked in with the relevant staff.</p> <p>There is currently an MMR campaign in Practice with a display in the waiting room.</p> <p>After further complaints ways of raising the check in screen are going to be looked at.</p> <p>There is a new complaints procedure, and JL circulated a draft leaflet for comments.</p> <p>CH asked if the sound on the waiting room screen could be turned up (bing bong!) as it was difficult to hear. Also there was discussion about the possibility of a bigger screen for the messages to make them easier to read.</p> <p>There was a discussion about the positioning of leaflets in the waiting room.</p>		
4	<p>PP reported that there had so far been limited response from Tracey Sherwin about the issues raised with reference to patient participation within the Integrated Care Board.</p>		
5	<p>The role of the ANP at Biddulph Drs</p> <ul style="list-style-type: none"> • Introduction <p>Registered Nurse 35 years, ANP 10 years</p> <ul style="list-style-type: none"> • What is a nurse practitioner? <p>Registered nurse who has undergone further training to allow them to assess/examine patients, to order diagnostic tests such as blood tests and x-rays, to diagnose illness and to prescribe care/treatment/medications, (self-help, OTC products, prescribed medications), and to make referrals to other health care professionals or secondary care services as required</p> <p>2 levels, nurse practitioner (NP) and advanced nurse practitioner (ANP)</p> <p>NP degree level university modules including physical health assessment and prescribing.</p> <p>ANP Masters levels modules as above leading to Masters degree in Advanced Clinical Practice</p> <p>Masters course is also available to other health professionals such as paramedics with the qualification of ACP advanced clinical practitioner (Kathy)</p> <ul style="list-style-type: none"> • Where do we fit into the clinical team? <p>We sit at the level between the Drs and the practice nurses 'mini Drs or Maxi nurses'</p> <p>Acute/'on the day' appointments, minor illness/injury</p> <p>For example, chest, throat, ear, urine, skin infections</p> <p>Rashes, new rashes and ongoing skin conditions such as acne and eczema.</p>		

	<p>Joint pains/back pain, PCN now has first contact physio for these patients.</p> <p>GI problems, indigestion, nausea, vomiting, abdominal pain, bowel issues</p> <p>Exclusion criteria, under 1 year olds, pregnancy, mental health, complex patients</p> <ul style="list-style-type: none"> • Other parts of our role <p>New addition to the role is being able to administer sick notes, new problems and ongoing problems if seen by ourselves previously.</p> <p>1 morning a week, Nursing home weekly 'ward' round at SBNH, approx. 15 patients including medication queries and unwell patients who need to be seen.</p> <p>GP covering nursing home has available slots to discuss with us anything we need help with and to do video calls for any patients approaching EOL.</p> <p>Home visits for housebound patients who have become unwell.</p> <p>Pick from the list of home visits one that is appropriate to our level of competence.</p>		
6	<u>AOB.</u>		
8	Date of the next meeting is Wed 10th April at 10.30am in the Health Centre		