

Leek & Biddulph Patient Locality Group
Notes of meeting held via Microsoft Teams

On Tuesday 19th March 2024

Present: L Roberts (LR) Chair, B Pickering (BP), I Jones (IJ), S Tatton (ST), R Hurst (RH), H Potts (HP), E Thomes (ET), T Parker(TP), M Berry (MB), P Price (PP), E Shenton (ES) , D Cunningham (DC). Dr N Briscoe (NB)

Apologies: I Robbins, J Samuels, L Dulson, M Cozens, L Savage

1. Notes of meeting Tuesday 16th January 2024

These were approved as issued.

2. Matters Arising

None

3. Discussion on feedback form meeting with Tracey Shewan 5th march 2024

BP commented that the detailed replies to our questions had been circulated to all members. However, the main concern arising from the meeting is the intention of the ICB to recognise the place based engagement will be with the eight District councils across the County. I Robbins has researched the current role and frequency of meetings by SMDC Health Scrutiny Panel and its successor the Health & Wellbeing Committee which has its first meeting this week.

We are sceptical that the SMDC will engage with the PPG's unless we can persuade them that we have an effective and current close contact with patients. It was agreed that BP would contact neighbouring Patient groups to try and develop a comprehensive Moorland wide initiative to persuade the Council to incorporate representatives from the patient groups to their meetings.

4. Update on PCN Developments

Staffing

HP reported that Jenna heath would be going on maternity leave and her role would be covered by Allison Radcliffe.

She introduced Daniel Cunningham who joins the team as a Care Coordinator with special responsibilities for communication taking over some of the role previously carried out by Paige. He will be joining the communication group which will be meeting shortly to progress communication with patients.

New Contract for 2024/5 – still no definite contract details although it is anticipated that the number of IIF criteria will be reduced to five. The group commented that this was very frustrating for the PCN as it prevented any forward planning on staffing or development of the PCN.

Digital Drop in – HP reported that the morning session in Biddulph had only resulted in one appointment despite the invitation being sent to some 300 patients. A further session is planned for Biddulph on 19th April following the session in Leek Library on Monday 15th April. HP requested volunteers for the Biddulph session and would circulate the request.

Patient Survey- Practices welcome a common survey across the PCN and this would be discussed at the communication group. BP requested that one of the key members of Moorland group be invited as his experience would be helpful in developing a survey.

Covid and Flu Vaccination – Dr Briscoe joined the meeting and detailed the PCN arrangements for the Spring Covid Booster vaccinations.

The vaccinations are for patients aged over 75 and those who are designated with compromised immunity, Care home patients and housebound patients. Both Biddulph Practices will be offering the vaccination to those eligible. In Leek patients from all three practices will be offered vaccination by Leek Health Centre.

The vaccinations will commence week commencing 15th April 2024 for Care home and housebound patients. Once these groups have been satisfied the remainder will be invited to attend with the programme to be completed in N It was agreed that Practice should publicise the arrangements and BP to use radio opportunities to spread the word.

5. PCN Board meeting report

LR reported that HP Had detailed the main outcomes of the meeting in her report. However, she commented that despite the occasion she was pleasantly surprised at the light hearted debate between professionals on a particular issue discussed.

6. Communication group

It was agreed that this should meet soon as practicable and HP to circulate possible dates when the Coach House, moorland is available.

7. Potential Speakers

BP stated that this group prior to Covid had regular guest speakers to try widen the understanding and experience of the group of the health and wellbeing scene in the area. It would be great to restart these activities. In the ensuing discussion it was agreed we should contact MPFT re Care Hub (BP), Keele re Research activities (ST), Healthwatch (BP) and any other ideas and contacts would be welcome. RH commented that Gerri was working in Moorland for Nihir and she would approach her re next meeting.

8. Reports from Practice PPG's

Biddulph Doctors – PP reported that they had been following up the progress on DNA's with texts and letters and the Practice now had a dedicated cancellation phone line. The on Line patient registration had already attracted 40 new patients, booking In Screen in Reception too low, many complaints and now being lifted. Targeting 65-80 year olds to see how many would like in house training to use digital equipment. Interesting talk by Advanced Nurse Practitioner.

Biddulph Valley- TP reported that despite the setback of their chairman withdrawing after a few meetings they had continued to meet with her acting as chair and had now met seven times and setting targets and community involvement.

Park Medical – IJ reported that until they had a recent recruitment drive they only had 6 members but this has been swelled to 27 with the first meeting this evening.

Leek Health Centre – LR reported that the group have concentrated on Communication and they had their next meeting 20th March.

Moorlands Medical – ST reported that display group had developed a display for practice on digital drop in Leek Library and two Members would be at the event. Discussed DNA's and from te detailed analysis main offenders in 16-45age group –this needs further investigation. New receptionist recruited and in training after long struggle.

9. Any other business

No items were raised

10. Date and time of next meeting

13.00 to 15.00 Tuesday 21st May 2024 via Microsoft Teams.