



biddulphdoctors Patient Participation Group

Minutes from Meeting held in biddulphdoctors Health Centre
on
Wednesday 14th Jun 2023 at 10.30

Present:	Jo Lawson	JL	
	Peter Price	PP	
	Susan Findlow	SF	
	Ann Lally	AL	
	Laura Whetnall	LH	
	Becky Knowles	BK	
	Carole Goodwin	CG	
	Dr Soma		
	Oliver McGuinnes	OM	
Apologies:	Sue Ashman Melanie Smith		

Agenda Item		Action	Time scale
1	Safety		
2 / 2.1	Apologies from PP to OM as he minuted that OM was not present at the last meeting when he was! The group was shown the development of the poster/banner for the re-branding of the Patient Care Providers. (Copy attached) There was also a discussion about a replacement for our PPG banner. BK is to draw up several examples with a view to ordering a replacement.		
3	There is an advert out for a salaried GP for six sessions. It represents some extra capacity and to allow one GP to reduce their hours. There has been a slight change in the amount of pre-bookable appointments AM & PM. NHS England has placed a focus on staff wellbeing, and hence they have been on practice walks, received fresh fruit each day and had talks about work and mental health. JL asked if the group would be interested in the Practice		

	<p>engagement initiative, suggested topics Dementia Friendly Training and Carbon Literacy. The group was in agreement with this.</p> <p>One further suggestion as a topic for future consideration was elderly digital competency.</p> <p>BK outlined results of DNA surveys that had been carried out which disappointingly highlight that a large number of patients book appointments and either knowingly don't attend or have no social conscience about cancelling those appointments so that they can be reused by someone else. Further work is to be carried out on this topic, possibly PCN wide.</p> <p>SF asked why the disabled toilet was still out of action. The one in the waiting room was too small to facilitate wheelchairs easily. JL informed the meeting that there had been several floods, hence the closure. There is a fundamental problem with the pipe work from when the building was constructed.</p> <p>A label directing people to the nearest alternative will be posted.</p>		
4	Locality Meeting. PP has circulated the minutes of the meeting.		
5	A new PPG banner is under design as a first step.	BK	
6	<p>Dr Soma joined the meeting to discuss further research issues Charlotte who is the Research Facilitator for the West Midlands was also present.</p> <p>They made the following points: -</p> <p>Its good to have patients involved in research and it represents the area.</p> <p>Research is not just on patients but also, they can help with the design of material.</p> <p>There is no point in doing research unless it gets out into the community.</p> <p>Research needs to reflect what patients want.</p> <p>It was resolved to try and include the proposed new research topics each meeting.</p>	JL	
7	<p><u>AOB.</u></p> <p>The dental problems being suffered by children due to high sugar content of food and drink was discussed.</p> <p>It was decided to invite the Diabetic Nurse to our next meeting, followed at a future date by a Patient Care Co-ordinator.</p>	JL	
8	Date of the next meeting is Wed 23rd August at 10.30am in the Health Centre		