



biddulphdoctors Patient Participation Group

Minutes from Meeting held in biddulphdoctors Health Centre
on
Wednesday 14th Dec 2022 at 10.30

Present:	Jo Lawson	JL	
	Melanie Smith	MS	
	Peter Price	PP	
	Susan Findlow	SF	
	Ann Lally	AL	
	Laura Whetnall	LH	
	Becky Knowles	BK	
Apologies:	Sue Ashman Carole Goodwin Oliver McGuinness		

Agenda Item		Action	Time scale
1	Safety		
2 / 2.1	It was good to meet back in the Practice. PP to correct one of the statements from his Practice report to Locality which was mis-reported, ref Pharmacies and Flu Jabs.		
3	JL informed the meeting that they had finished all Covid Injections and that the uptake had been very good. The Practice has had to buy in 300 extra flu vaccines because of the extra uptake. All those vaccines were administered by the end of November. Dr Brookes is leaving for another Practice at the end of December and adverts for her replacement have gone out. A Locum will fill the roll temporarily. Adrian Doyle is retiring at the end of December. There has been an increase in the number of DNAs. In the ensuing discussion:- text reminders do help, there is a possibility of setting up a dedicated cancellation line to make it easier to cancel in case that was a problem having to ring to cancel. Also the possibility of sending a text to ask for the reason why someone did not attend.		

	PP asked how out of hours was working. At the moment B Valley operate Tuesday PM and biddulphdoctors Wed PM. A Saturday Clinic is run at Leek and Biddulph for face to face consultations and in addition telephone consultations available on a Saturday and Sunday. The allocation of appointments is being monitored. There is a trial Respiratory Hub operating in the Health Centre on a Tuesday for 2 weeks.		
4	Locality Meeting. PP has circulated the minutes of the meeting. The proposed Hub in Leek to be set up by Midlands Partnership NHS Foundation Trust (MPFT) has now been asked by NHS England to produce a business plan for the new Hub.		
5	SF queried how medical staff caring for a patient are made aware of the wishes of the family through Legal Power of Attorney. It appears that there is no mechanism for that information to be made available. It was decided to discuss recruitment to the PPG at our next meeting.		
6	Date of the next meeting is Wed 15th Feb at 10.30am in the Health Centre		