



biddulphdoctors Patient Participation Group

Minutes from Meeting held Online
on
Wednesday 23rd June 2021

Present:	Jo Lawson	JL	
	Carole Goodwin	CG	
	Sue Ashman	SA	
	Andrea Hampton	AH	
	Peter Price	PP	
	Oliver McGuinness	OM	
Apologies:	Joyce Tagell	JT	
	Susan Findlow	SF	
	Ann Lally	AL	
	Betty Carter	BC	
	Melanie Smith	MS	
	Ann Byrne	AB	

Agenda Item		Action	Time scale
1	Everyone was able to sign in except OM. Everyone was asked to switch off their microphones unless speaking in order to help the meeting move smoothly.	PP	
2 / 2.1	Apologies were recorded as above. There has been no further update on the status of Biddulph Valley PPG		
3	JL gave a Practice update:- There is still considerable problems with the phone lines. Repeat prescriptions cannot be done on the phone line which has brought its own abuse to receptionists. There are also many calls about the NHS App and Covid calls. The Practice is recruiting several posts:- 2 trainee receptionist, 1 Receptionist 1 Salaried G.P. (expansion) Covid Vacs are down to Cohort 10to12, however many eligible are not turning up. Some have one dose suffered side effects and		

	<p>hence don't comeback for the second. AH asked if there was a problem with people hating needles. JL said they had experienced a couple who nearly fainted, but that if people let them know in advance they would be supported throughout the vaccination. AH suggested that this service could be publicised. SA asked if anyone had contacted the High School with a view to encouraging some of the older pupils to have the vaccination. However in the past she had found getting a response from the High School difficult!</p>	LB	ASAP
4	<p>PP reported back on the last Locality Meeting, the minutes to which are attached to accompanying email for you to read. Also attached are the final documents sent with regard to the Principles of Patient and Public Involvement and Engagement which the Locality Working Party have being considering.</p>		
5	<p>The poster designed to assist with contacting the Practice's has been circulated widely throughout the PCN and is already in use in our own Practice.</p>		
6	<p>Our PPG terms of reference, Code of Conduct etc have been updated by JL. We have adopted the wording with the Constitution with reference to who attends from the Practice. It now reads The Practice Manager/Assistant Practice Manager and 1 Administrator will attend each meeting with the addition of a sentence which says the The Practice will always make a GP available if the PPG requests one.</p> <p>As AH and PP work as a team it has been decided to merge the two rolls, however AH as chair would always have the casting vote should that be required.</p> <p>AH & PP were dually elected for a further 12months</p>		
7	<p><u>Any other business</u></p> <p>SA asked if the length of the message at the beginning of contacting the Practice could be shortened. JL informed the meeting that the message was created by the CCG and they had no control over it. However she was investigating other possibilities.</p> <p>Superdrug have a medication packaging recycling centre and SA is to look into this so that we can promote it.</p> <p>SA asked if the Social Prescribers were aware of the U3A in Biddulph and the activities it covered. JL to make them aware.</p> <p>Also CG mentioned the Women's WI was a supportive and friendly group.</p> <p>SF had highlighted that the Government was going to share Patient Data. This has been postponed to allow people to have a proper chance to opt out if they so wish.</p>		
8	<p>Date of the next meeting is 18th Aug 2021 at 9.00am</p>		

