



## biddulphdoctors Patient Participation Group

Minutes from Meeting held Online  
on  
**Wednesday 23<sup>rd</sup> Feb 2022**

<b>Present:</b>	Jo Lawson	JL	
	Sue Ashman	SA	
	Andrea Hampton	AH	
	Peter Price	PP	
	Susan Findlow	SF	
<b>Apologies:</b>	Joyce Tagell	JT	
	Oliver McGuinness	OM	
	Ann Lally	AL	
	Betty Carter	BC	
	Diana Oliver	DO	
	Carole Goodwin	CG	
	Melanie Smith	MS	
	Linda Bryan	LB	

<b>Agenda Item</b>		<b>Action</b>	<b>Time scale</b>
<b>1</b>	Everyone was able to sign in except OM.		
<b>2 / 2.1</b>	Apologies were recorded as above. AH & PP met with Theresa Parker of Biddulph Valley and discussed setting up their PPG. The hope is to hold an event possible in the Town Hall to recruit members. We have offered our help if needed. A second newsletter was produced however it proved to be an instructional leaflet rather than a Newsletter.		
<b>3</b>	JL gave a Practice update:- The Practice is awaiting instructions from NHS England on how Practices are to be run now that Covid Regulations have come to an end. The G.Ps. in practice are very keen to see more patients face to face but they are being hampered by the 2 metre rule which limits the number of people in the waiting room to 7. Dr Atkin has retired and Practice is looking to recruit a new GP to		

	<p>meet demand.</p> <p>There are issues with the extended hours service because it's difficult to recruit GPs into Biddulph's slots on Tuesday Evenings. An extra hour on Saturday mornings will be offered to alleviate the problem. Also, its planned to try and recruit GPs from South Cheshire.</p> <p>Covid Jabs are being given to 5to 11 vulnerable children plus the 4<sup>th</sup> boosters. Further boosters for the over 75s will follow 6 months after their 4<sup>th</sup> booster.</p> <p>Car parking fees are going up on the main carpark which may cause problems plus it's an increased expense for staff.</p> <p>Superdrug have agreed to process one bin bag of recyclable medication wrappers per month. A collection point is going to be set up in the waiting area. JL to order a container and label it up.</p> <p>JL shared to results of the Patient Survey in which the Practice did overall very well. However, in the section that asked how often you saw your named Doctor in the last 12months the percentage had dropped considerably.</p> <p>There was much discussion around this fact and JL suggested that more pre-bookable appointments might help.</p> <p>New first contact Physios employed by the PCN start this week in Practice.</p>		
<b>4</b>	<p>Prescriptions seem to be a cause for concern and a discussion ensued about how we might highlight the problems and offer solutions.</p> <p>Blister Packs, Size of labels, plain white boxes with different medications in, different makes of the same medications, over supply of repeat prescriptions were all discussed.</p> <p>JL is to speak to the pharmacy technician with a view to formulate some ideas for the future.</p>	PP	Dec
<b>5</b>	Locality Minutes will be circulated by PP	PP	ASAP
<b>6</b>	<p><b><u>Any other business</u></b></p> <p>SF raised the issue of transport to the Leek Hub for x-rays when the patient had not got their own transport. She related the situation about a patient who was given an appointment in Leek which they could not attend as they had no transport. The bus trip would take over an hour with one change and pass the gates to the Heyward on the way which is much closer. SF also related that at a roundtable consultation about the Hubs this matter was raised and was assured that this sort of situation would not arise which it clearly is. PP to write to Adam McKeown.</p> <p>The meeting ended on a sad note. Due to work and family commitments Andrea has felt the need to step back from her duties as chair of our PPG, and her roles on the Locality Group and Patient Congress. On behalf of all of us can I say a great big thank you for all her efforts. She has been part of the group since it was set up in 2015 and has freely given of her time to support</p>		

	the various projects, we have been involved in. She has gathered an enormous amount of information, had lots of ideas for the group. Thank you, Andrea. I hope we can tempt you back in the future.		
<b>7</b>	Date of the next meeting is Wed 20 <sup>th</sup> Apr time to be decided.		