



biddulphdoctors Patient Participation Group

Minutes from Meeting held in Biddulph Council Chamber
on
Wednesday 22nd Jun 2022 at 10.30

Present:	Jo Lawson	JL	
	Sue Ashman	SA	
	Oliver McGuinness	OM	
	Peter Price	PP	
	Susan Findlow	SF	
	Ann Lally	AL	
	Dianne Oliver	DO	
	Melanie Smith	MS	
	Carole Goodwin	CG	
	Laura Whetnall		
	Becky Knowles		
Apologies:			

Agenda Item		Action	Time scale
1	Safety		
2 / 2.1	Apologies were recorded as above. In the last Patient Survey the number of patients who saw their named doctor was low. Receptionists are now being trained to ask if a patient wants to see their named Doctor. A box is to be placed in reception to recycle tablet wrappers. SA to label up.		
3	JL gave a Practice update:- Becky and Laura who are working on Office Administration were introduced by Jo. Their work includes general administration, reviews, Session planning, and organising Locums. There are several new Doctors Dr Goodman and Dr Egbe Efeharoro and one Associate Dr Funso Fadahunsi. There are also several new receptionists who are undergoing training with care navigation and choice of named doctor.		

	<p>Social distancing has ceased so more people can be in the waiting room at a given time.</p> <p>The temporary screens are to be replaced by permanent ones.</p> <p>A new telephone system is to be installed. What would we like?</p> <p>There was a general discussion about the use of texts. Texts are a good way of sending out information but not everyone has a mobile phone.</p> <p>Biddulph Times could be a good way of sending out information.</p> <p>PP to send details to JL.</p> <p>The noticeboard is to be re-instated in the waiting area.</p> <p>Flu and Covid Jabs will be given at the same time in September on Thursday afternoons and Saturdays.</p>		
4	Locality Meeting. Peter has circulated the minutes of the meeting.		
5	<p><u>Any other business</u></p> <p>SF Updated us on her fight to get Biddulph a fair hearing in the development of the Integrated Care Hub setup.</p> <p>She has highlighted how isolate Biddulph is from Leek particularly if one has not got their own transport.</p> <p>She is attending another online meeting on the 5th July.</p> <p>Watch this space.</p>		
6	Date of the next meeting is Wed 31 st Aug at 10.30am		