



biddulphdoctors Patient Participation Group

Minutes from Meeting held in Biddulph Council Chamber
on
Wednesday 31st Aug 2022 at 10.30

Present:	Amy Donnelly	AD	
	Oliver McGuinness	OM	
	Peter Price	PP	
	Susan Findlow	SF	
	Ann Lally	AL	
	Dianne Oliver	DO	
	Melanie Smith	MS	
	Laura Whetnall	LH	
	Becky Knowles	BK	
Apologies:	Jo Lawson Carole Goodwin		

Agenda Item		Action	Time scale
1	Safety		
2 / 2.1	<p>Apologies were recorded as above.</p> <p>The issue of being asked to buy some medications instead of receiving them on prescriptions was raised. This had happened during a medication review.</p> <p>AD informed the meeting that NHS England was moving towards a self-care system where patients would be encouraged to supply their own medication. There were also trial projects running with referral systems to Pharmacies.</p> <p>There appears to be an issue with the Hospital Transport System. One patient had their 4.30 appointment cancelled because they were using the free Hospital Transport.</p>		

3	<p>AD informed the meeting that there will be a new appointment system from mid Sept to Nov. AM will be bookable on the day, PM will be pre-bookable with some urgent. It is hoped this system will give more availability. Nurses are on a 2week pre-bookable system. The Practice is recruiting a new G.P. It's hoped that provided deliveries are on time to start Covid Boosters/Flu Jabs from the 22nd September. Care Homes and house bound plus over75s and vulnerable will be first. The Practice will contact each cohort. The Town hall and the Practice will be used as venues and volunteers are required to help on the day. Ear irrigation is to re-start in practice by appointment after 2weeks of drops in the ears. Adrian is retiring from December and the Practice is recruiting for his replacement. JL asked about the production of a newsletter. PP said he would attempt another one but needed a fairly specific set of topics the Practice would like to include. A system of using texts to evaluate appointments after they were complete is being used. (friends & Family) Medication reviews are being gradually moved towards a person's birthday. biddulphdoctors are asking patients to wear masks however the company who own the building are not insisting on mask wearing and Biddulph Valley are also not insisting on the wearing of masks. R44 is an infection control room for anyone who feels they may be infectious to others in the waiting room.</p>		
4	<p>Locality Meeting. Peter has circulated the minutes of the meeting.</p>		
5	<p><u>Any other business</u> SF informed the meeting that Sarah Gorton from Healthwatch was happy to visit our group. SF to arrange. Walk in Radiology is due to restart at the Haywood Hospital from the end of September. The next ICS hub meeting is due next Tuesday. SF to update.</p>		
6	<p>Date of the next meeting is Wed 19th Oct at 10.30am</p>		