

Virtual PPG 24 February 2021

Jenny, Andrea, Carole, Sue, Peter.

After a technically challenging start we were able to get underway but unfortunately Oliver was unable to join the meeting.

Practice Update

Jenny reported that vaccinations were going very well and the feedback the staff were getting was incredibly supportive and appreciated by her colleagues. A rota system for staffing the Vaccine Clinics was being operated to enable staff to keep up with their normal workload as well as vaccinations. A picture has been posted in Practice of the vaccinations taking place.

Next cohort after this week was the 60 to 64 year olds.

The PCN has appointed two more social prescribers and a dietician. They will be operating across the 5 practices in our PCN.

Dr Bailey is retiring from the Practice and finishes this week.

We have had two new people who have asked to join our PPG. When they have signed the confidentiality form Peter will contact them.

AOB

Oliver had asked me to ask why Biddulph had missed a week of vaccinations.

The reason was that Biddulph had completed all the cohort that is was allowed to before Leek and had to pause whilst Leek caught up as NHS England and the CCG were operating a leveling system to ensure cohorts in different PCNs were at the same stage.

Sue drew the meetings attention to the Yellow Card system for reporting side effects of medications and wondered if it was an area we as a PPG could promote.

She also asked if there had been any progress with the PCN Leaflet she had produced. Andrea had sent it to the Locality Sec and would follow it up.

Sue also wondered that in view of some of the unjustified comments on Biddulph Chatter should we as a PPG using Facebook more to communicate the facts of what's going on to offset the negativity that often comes from a lack of information.

Maybe as things come back to normal we could pursue Facebook and communication.

The CCG has reversed its decision with regards hearing aids for the mild to moderate hearing loss patients. They are now available on the NHS.

The next meeting is on 21st Apr 2021