Ordsall Health Surgery PPG Meeting	
Wednesday 12 th May 2021 : 17.00 - 18.00	
Present:	
Mandy Dobson (APM)	OHS
Dr R Nawrocki (GP)	OHS
Stuart Wright (PM)	OHS
Stacey Ayre (RS)	OHS
Peter Halliwell	Patient
Wendy McCaffery (WM)	Patient
Ann Salter	Patient
Joe Borastero	Patient
J Ahmed	Patient
Steven Johnson	Patient
Winifred Rose	Patient
Apologies:	
Stacey Cass	Patient
Moira Robinson	Patient
Stella Flanagan	Patient
Guest:	
Dr D McKelvey	OHS
1. Minutes/Actions from last meeting	Action
	Responsibility
Minutes accepted	
2. Carbon footprint update – Dr D McKelvey	DM
Dr McKelvey provided an overview of the environmental situation	
and the steps that have been taken by the practice to reduce its	
carbon footprint to meet the NHS 0% ambition.	
These included:	
 Registering for the Green Impact award 	
 Commissioning a carbon impact survey of the practice 	
 Recognising the contribution from medications 	
 Encouraging patients to use alternative non-medication 	
based therapies	
 Moving patients from gas inhalers (generating the 	
equivalent carbon of a 175 mile car journey) to powder	
inhalers, where appropriate.	
 Switched to green energy supplies, reducing gas usage 	
 Introducing recycling into the practice 	
• Facilitating staff cycle to work – practice bike, bike storage	
Additional suggestions were: the estate campaign to encourage	
non-vehicular travel; Lime scooter trial (Action); adding the	
presentation visuals to the practice website (Action)	

ACTION: Contact Salford City council re: extending the Lime trial, add graphics to website Carbon Emissions article already published.	SW
3. Staff Updates	MD/SA
Resignation of Practice Nurse Sylvia Thornton, re-recruitment of Nurse Liz Wheatley to re-join in June. New receptionist Helen in	
her probationary period at present. ACTION: None	
4. Salford COVID vaccination programme	RN
Practice are working with SPCT to deliver the programme across Salford. Announced that under 40's are the latest cohort now underway. Suggested that practice promote the walk-in centres when they are available.	
Action: Review the phone message that is being misinterpreted. Continue to add walk-in information to the website (previously added each day when available)	SW
5. PPG Facebook site	MD/RN
Practice have met to discuss proposal and have appointed a junior admin staff to lead on this as they are Facebook savvy. Unfortunately, she is off sick at the moment, but will pick this up when she returns. Consensus that other practices using PPG FB sites simply replicate the info on the practice FB site. Plan to have a moderated open feed to the practice FB site for PPG articles. Also could each meeting video archive be made available.	
ACTION: Develop as suggested, publish meeting video.	MD/RN
6. PATCHS	WM
Proving to be very popular with take up rate increasing every week. Confirmed that the aim is to deliver a response in two working days which is always achieved, although at a peak demand recently this aim was suspended temporarily. Issue where patient was contacted from outside the practice and sent to a Manchester surgery & pharmacy (PATCHS shouldn't do this). – suggest that the patient contact practice to understand how this could be.	
ACTION: Patient to provide feedback.	AS
7. Practice Triage going forward	WM

Next Meeting: 1st September 2021	wм
ACTION: Meeting with K's chemist to understand issues	SW
FB meeting before next meeting to review progress on plan.	
WM fed back that K's chemist had reported issues with prescription issues.	
Other comments: PATCHS was praised, Practice well driven and good communications, GP's and Reception staff recognised.	
to address this), delays in blood tests (Nurse situation is better now so should be easier to book)	
Patient Friends & family feedback Jan-Apr – Mostly very positive 92-96%. Passive comments – prescription not sent (need details	MD
8. AOB	
ACTION: Opening doors protocol to be agreed	OHS leadership
from spreading in reception area.	
necessary. Practice is awaiting NHS directive on opening up the front doors, however have to be mindful of preventing infection	
way of providing care, with patients attending in person when	
Plan is for GP triage calls to continue as this is a more efficient	