

CQC Statement of Purpose 26.02.2016

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body, Fulwell Medical Centre) is required to provide to the Care Quality Commission a statement of purpose.

The name and address of the registered provider is:

**Dr C.J. Brown, Dr R.K. Atchison, Dr S.D. Blake and Dr P.K. Josen
Fulwell Medical Centre, Ebdon Lane, Fulwell, Sunderland SR6 8DZ**

Practice Web Site – <http://fulwellmedicalcentre.nhs.uk/>

Registered GP manager: Dr Brown, Dr Atchison and Dr Blake

Practice manager: Mrs Carole Hutchinson, Deputy Mrs Melanie Norbrega

Fulwell Medical Centre is a partnership. There are 4 partners and 4 salaried doctors:

- Dr R.K. Atchison (Senior Partner)
- Dr C.J. Brown (Partner)
- Dr S.D. Blake (Partner)
- Dr P.K. Josen (Partner)
- Dr E.C. Mak (Salaried GP)
- Dr K. Ramakrishnan (Salaried GP)
- Dr A. Kant (Salaried GP)
- Dr N. Hughes (Salaried GP)

The Practice also employs a Nurse Practitioner who is able to prescribe a range of drugs for patients and holds daily surgeries in unison with the on-call GP. The Practice also has two practice nurses and three health care assistants.

The practice is situated in the heart of Fulwell, approximately 2 miles from Sunderland city centre, in premises that were built in 1990 and designed to provide a building with the best layout for a modern GP surgery. The building is on one level, giving good access for elderly and disabled patients. In 1998 and 2005 the building was extended to try and accommodate our growing team of staff.

Our practice has a high proportion of older patients, so our aim is to devote more time to improving care for those patients, either at the surgery or in their own home.

CQC Statement of Purpose 26.02.2016

The Practice has a Personal Medical Services contract with the local health organisation (Sunderland Clinical Commissioning Group) and offers directly and locally enhanced services to its patients. The practice is also a member of the Sunderland GP Alliance.

Our Aims and Objectives

- We aim to ensure high quality and effective medical services in a safe environment
- To provide monitored, audited and continually improving healthcare services
- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice
- To improve Clinical and Non-clinical risk management
- To reduce risk in specific clinical risk areas and facilities
- To improve environment and capacity
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards
- To meet key targets set by the Clinical Commissioning Group in Sunderland
- To participate effectively in the local Cluster Group of GP Practices
- To meet Annual Health Check targets
- To become a patient centred organisation
- To improve services offered to patients
- To improve the facilities available for patients at the surgery
- To improve communication between the surgery and the patients
- To encourage the development of an active and effective patient participation group
- To recruit, retain and develop a highly motivated and appropriately skilled workforce
- To enhance performance of the workforce
- To develop management capability
- To guide the employees in accordance with the Equalities Scheme
- To continue the development of the Estate
- To ensure effective management and governance systems
- To ensure robust corporate processes at the Commissioning Board level
- To ensure a robust Information Technology strategy to support the business of (name of surgery) Surgery

The registered activities and service types have been agreed by Fulwell Medical Centre, the Surgery's Registered Managers, the Partners and the

CQC Statement of Purpose 26.02.2016

Practice Manager in accordance with CQC guidance. Services are described under registered activity and Service Type.

The regulated services provided by Fulwell Medical Centre:

- Routine medical checks and personal medical services
- NHS relevant prescriptions and medications or a private prescription can be issued.
- Immunisations, e.g. Childhood Immunisations, Influenza, Pneumonia, and Shingles, Foreign travel advice and immunisation
- Referral to external weight loss and dietician clinic lifestyle management - to offer help, support and advice to patients who want to lose weight and maintain a healthier lifestyle.
- Employment medicals – Our GP's are able to carry out medical report and review.
- Smoking Cessation - Any patient who is a smoker and ready to stop smoking will be seen by one of our advisers for an assessment.
- Asthma/Respiratory clinic – The Surgery has facilities for and spirometry / lung function testing.
- Diabetic clinic – The Surgery operates a diabetes clinic to provide ongoing care for our diabetic patients and run by trained nurses and supervised by GP Partners.
- Family Planning Clinic – Our family planning clinic is run by our team of Nurses.
- Pneumonia/Flu vaccination - we offer 'at risk' groups the flu vaccine at a certain time each year to protect you against the flu virus. The Practice also offers pneumonia to patients aged 65 and over.
- Health Checks – we offers health checks to patients aged 40 and over.
- Phlebotomy – our Nursing/HCAs offer a clinic for fasting blood tests.
- Midwifery - The community midwives hold their own clinics at the practice for patients at Fulwell Medical Centre. They supervise antenatal care, undertake deliveries in hospital and at home where appropriate.
- Minor Surgery - We offer a number of minor operations/surgeries for dermatology related concerns.
- Cervical Screening - our nurses are qualified to carry out cervical screening and tests in the form of cervical smears.
- Multi-disciplinary Team meeting - The Surgery holds regular team meetings with other service providers reviewing palliative care and safeguarding issues.

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

Mutual Respect

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at Fulwell Medical Centre is committed to delivering an excellent

CQC Statement of Purpose 26.02.2016

service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

'Holistic' Care

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

Continuity of Care and the 'Therapeutic relationship'

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

Learning and Training

We believe in "life-long learning" and all the health professionals here and administrative staff, undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses

Open List

The Practice has an open list policy and accepts patients who are resident and newly resident in the defined practice area – Fulwell boundary only.

Signed by:

Date of last review: 26th February 2016

Email address – carolehutchinson1@nhs.net