

STATEMENT OF PURPOSE

LOCATION:

**HEADCORN SURGERY
GRIGG LANE
HEADCORN, KENT TN27 9AA
www.headcornsurgery.co.uk
Tel: 01622 890294 email: repeat.prescription@nhs.net**

TEMPORARY SATELLITE LOCATION for COVID-19 Assessment ('hot hub')

**THE RIDGE COVID-19 ASSESSMENT UNIT
HEADCORN AERODROME & HEADCORN CADET
HUT
HEADCORN
ASHFORD, KENT TN27 9HX**

Providers and Partners:

Dr Karen Potterton
Dr Sumindra Pun
Ms Anne Bristow

CQC Registered Managers:

Dr Karen Potterton
Dr Sumindra Pun

**Managing Partner
and Practice Manager:**

Ms Anne Bristow

Our Mission

To listen to our patients and fellow healthcare providers to improve the health, well-being and lives of all those we care for.

Vision

To provide the best possible primary healthcare to all our patients; to work with patients and offer services to maintain or improve their state of physical and mental health whilst adapting to changing demands.

Our Aims and Objectives

- To provide the best possible quality service for our patients within a confidential and safe environment.
- To show our patients courtesy and respect at all times irrespective of ethnic origin, religious belief, personal attributes or the nature of the health problem. To treat all our patients as individuals and with the same respect as we would wish for ourselves and our families.
- To involve our patients in decisions regarding their treatment and to be transparent in the care we provide.
- To focus on prevention of disease by promoting good health and well-being to our patients through education and information
- To work in partnership with other healthcare professionals in the care of our patients to tackle the causes of, as well as provide the treatment for ill health.
- To encourage our patients to get involved in the practice through both the patient participation group and the annual survey.
- To ensure that all members of the team have the right skills and training to carry out their duties competently.
- To take care of our staff by offering them support to do their jobs and protect them against abuse.
- Have a zero tolerance of all forms of abuse
- To operate on a financially sound basis

Our Services

The services provided by our GPs are defined under the GMS contract.

Essential services

We provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients.

Our core services include:

- GP consultations
- Asthma appointments
- Chronic obstructive airways disease appointments
- Coronary heart disease appointments
- Diabetes appointments

Additional services

Our additional services include:

- Cervical cytology screening
- Contraceptive services
- Child health surveillance
- Maternity services
- Certain minor surgery procedures
- Vaccinations and immunisations

Enhanced services

Our enhanced services include:

- Childhood vaccinations and immunisations
- Contraceptive coil fitting (IUD)
- Diabetes Management
- Prostate Cancer Injection Therapy
- Flu immunisations

Other services

Our Practice also offers services including:

- Child health and development
- Dressings
- Ear wax and syringing
- ECGs (electrical heart trace)
- End of life care
- Epilepsy
- Lung testing (spirometry)
- Medication review
- Mental health
- Pregnancy testing and contraceptive advice
- Ring pessary replacement
- Stop smoking support
- Women's health

Non-NHS Services

Our Practice also provides services which are non NHS and are paid for by the patient. These services include:

- Insurance claims forms
- Non NHS vaccinations
- Prescription for taking medication abroad
- Private sick notes
- Pre-employment and HGV medicals
- Vaccination certificates