

## **KILLICK STREET HEALTH CENTRE PATIENT PARTICIPATION GROUP**

### **COMMITMENTS**

The purpose of the Patient Participation Group is to listen to patients and use this information to discuss and debate potential improvements within the Practice. Patients are kept informed of issues and decisions by means of our regular newsletter; noticeboard and website.

Killick Street Health Centre is committed to the continuing excellent provision of healthcare at this Practice and to ensuring that patients have a voice in decision-making.

Our aims are:

- Developing patients' awareness of the diverse medical expertise and services provided at the health centre
- Providing information to promote patients' self-care
- Developing patients' understanding of long-term health conditions
- Improving the take-up of vaccination programmes
- Keeping patients informed of public health issues
- Working with the Practice with regard to innovation and change
- Jointly responding with medical staff to survey information gathered from the local patient community.

The Patient Participation Group (PPG) makes every effort to reflect its

diverse ethnic community in its membership and to discuss the specific health needs of all members of our patient community.

If you would like to join this group, then please ask at Reception for details.

**(The PPG attends regional meetings to keep abreast of major local and national initiatives. All members of the group observe the data protection Act and abide by the need for patient confidentiality)**