

## FRIENDS & FAMILY RESULTS JANUARY 24

The Friends & Family test asks the following questions:

**Thinking about your recent appointment, overall, how was your experience of our service?**

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	84%
Good	13.5%
Neither Good nor Poor	1%
Poor	1%
Very Poor	0.5%

298 Responses from SMS text surveys are available to view if required.