

FRIENDS & FAMILY RESULTS AUGUST 23

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	82%
Good	13%
Neither Good nor Poor	2.5%
Poor	1.5%
Very Poor	1%

207 Responses from SMS text surveys are available to view if required.