

## FRIENDS & FAMILY RESULTS JUNE 23

The Friends & Family test asks the following questions:

**Thinking about your recent appointment, overall, how was your experience of our service?**

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

|                       |       |
|-----------------------|-------|
| Very Good             | 82.5% |
| Good                  | 12%   |
| Neither Good nor Poor | 2.5%  |
| Poor                  | 0%    |
| Very Poor             | 2.5%  |
| Don't Know            | 0.5%  |

253 Responses from SMS text surveys are available to view if required.