

Dear Patient,

We are writing to explain why Watlington Medical Centre is unable to provide medical monitoring of eating disorders (a locally enhanced service). In short, we have safety concerns with the commissioners failing to respond to our concerns. The wording in this letter has been agreed by the Local Medical Committee, and they have asked us to share this with patients who have been directed to the GP inappropriately.

Locally Enhanced Services (LES'), known in Norfolk & Waveney as Locally Commissioned Services (LCS') are defined as primary medical services other than essential services, additional services or out-of-hours services.

To ensure GP practices feel able to sign up to all the LCS' on offer they should be operationally and clinically sound and be costed appropriately. Additionally, where support is needed from other providers the commissioner must ensure the supporting provider delivers on its responsibilities.

This practice is not signed up to the Enhanced Service due to safety concerns and as such we are not contracted or resourced to provide these services to you.

When a GP practice makes the decision not to sign up to an enhanced service, the commissioner is responsible for commissioning alternative service provision for the patients of that GP practice or communicating with patients when there is no alternative available.

As we are unaware of the alternative provision Norfolk & Waveney Integrated Care Board have put in place, we suggest you contact nwicb.contactus@nhs.net

Yours sincerely

Watlington Medical Centre

