

Oak Glen Surgery Patient Participation Group

Meeting Minutes

Date: Thursday 3rd August 2023, Time: 6:15pm – 7pm

- Attendees AN, DJ, AJ, EP, FK & FS
- Apologies LG, JH, JS & CS
- Review of last notes
SMS text messaging
Picture of remembrance
- Patient Participation Group Terms of Reference.
- Doctor feedback on blood tests – to feedback.
- Ramzy's Pharmacy.
- New GP Trainee ST3 starting on Wed 2nd August 23 clinics to be available shortly.
- Flu season to start Saturday 16th and 23rd September 2023.
- Dietician Thursday 10th August 1:30pm – 16:30pm.
Details given.
- Friends and Family Test suggestions and comments, Survey feedback.
Collection of data for Friends and Family. Survey.

More pre-bookable appointments.
Play suitably calming music in the waiting room.

AOB:

- Shingles a one off vaccine? EP
 - Diabetes FK
 - E-Consults check settings FS
 - Promote PPG group – to add to website
 - Dr H to attend next PPG meeting
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- PPG Meeting dates 2023:
Thursday 9th November 2023