**Minutes Lepton and Kirkheaton Surgeries**

**Patient Participation Group**

### Date:​​ Monday 17th June 2019

**Time:​​ 7.00pm**

**Venue:​​ Lepton Surgery**

Present:​ David Robb, Annette Day, Gordon Davies, Mary McCormack, Brenda Rodgers, Lesley Arragon, Jean Claude Arragon, Delia Haywood, Jacqui Yates, Dr Steven Asalu, Dr Saravanan Mani

Apologies:​ Jenny Spencer, Barbara Green, Marcus Beaumont, Marjorie Beaumont, Jill Robson, Peter Clay

Minute taker: Jacqui Yates Practice Manager

1**. Surgery News**

The surgery informed the PPG that they have a new Nurse at Lepton Surgery to now compliment the staff her name is Julia Cook and she will be working Tuesday all day including Extended Hours, Wednesday morning & Thursday all day. The surgery also has Claire Mawdsley Practice Nurse who works Monday all day & Friday mornings at lepton, Jayne Whitehead still currently is the practice nurse at Kirkheaton who works Monday, Tuesday all day and Wednesday, Thursday mornings.

The surgery also informed the PPG that they will have a phlebotomist from the Hospital now working Thursday PM at lepton surgery for extra choice and flexibility

**2. Primary Care Networks**

The Surgery informed the PPG that they were in Primary Care networks with 4 other surgeries, Kirkburton Health Centre, Shepley Health Centre, Skelmanthorpe Family Practice & Dearne Valley Health centre at Scissett. Greater Huddersfield CCG have put all the PCN’s together who are demographically in the same area. The group of 5 Surgeries are known as the “Mast”.

From July 1st The Mast network will be offering Extended Hours appointments and Phlebotomist appointments to all the patients within the 5 surgeries. Patients can ring their own surgery and be offered appointments at any of the 5 surgeries as the surgeries have their extended hours & Phlebotomy clinics on different days and different times. This will give patients more choice

**3. On- line appointments**

From July more on line appointments will be made available

**4. Text Messages**

David Robb has said that when booking an on line appointment he did not receive a text confirmation, However he was receiving a reminder, JY thought you did not get confirmation when booking on line but would receive a reminder as you were then in the system the day before the appointment when the reminders are sent

**5. Friends & Family Kirkheaton**

 David pointed out that there were not any Friends & Family leaflets in the waiting room at Kirkheaton. JY said she would talk to Kirkheaton and make sure that they had some

**6. NHS App**

JY informed the PPG that the NHS was now live but would be promoted by NHS England in September. Patients who have a smart phone cam download the app and register. This app allows you to do the following:

**The NHS App is the first app from the NHS for people across England.**

Use the NHS App to:

**Book and cancel appointments:** Search for, book and cancel appointments at your GP practice

**View your record: G**et secure access to your GP medical record

**Order repeat prescriptions: S**ee your available medications and place an order

**Check your symptoms: F**ind trusted information on hundreds of conditions and treatments and get instant advice

**Register to be an organ donor: E**asily manage your preferences on the NHS Organ Donor Register

**Choose how the NHS uses your data: R**egister your decision on whether your data can be used for research and planning.

**7. CCG Meeting**

David Robb said that the CCG meeting had been cancelled and was now booked for the 3rd July 2019

**8. AOB**

David Robb asked if the website could be updated as there were a few things that needed updating:

GP Holidays, Vacancies, previous minutes missing

**9. Date of next meeting**

**Monday 16th September 7.00pm at lepton Surgery**