

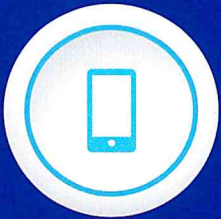
What is the NHS App?

The NHS App is FREE to download and is a safe, secure and easier way to book appointments at your GP surgery, order repeat prescriptions, and view your medical records at any time, as well as getting medical advice and your COVID-19 passport whenever you need it.

How to create an account via NHS login

This guide will show you how to set-up an NHS login and gain access to the features of the NHS app.

To do this you will need:



A smart phone



An email address



To be registered with a GP

Depending on whether you have already been registered for online

NHS services previously, you might also need:

- Photo identification (such as a passport or driving licence).

Setting up your NHS App

Step 1 Download the App

Go to the App Store or Play Store, search for "NHS App" and download it to your phone.

From here you can access general health information and advice, but to make the App even more useful it will need to know who you are by linking it to your NHS personal health record.



Step 2 Create an NHS login account

- **Enter your email address.** This checks the system to see if you already have an NHS login. If you have, and you know your password, you can log in from there.

If not, choose 'Continue with NHS login' to create an account that matches you and your NHS records.

To create an account, you'll need to know your:

- ✉ - email address
- 📅 - date of birth
- 📍 - post code

- **Continue to create a password.**

Your password needs to be at least 8 characters and contain at least one capital letter. If you are setting the account up with someone else, you can do this privately or go back in to change it after you've created your account.

After this, you need to agree to the NHS privacy notice and terms of use. Note that the NHS will not share your personal information without your permission.

Once this is done, choose 'Continue'.

Step 3 6 digit security code

You will have been sent an email containing a 6 digit security code.

If it's not there, please check your junk or spam email folder as it might have been sent there by mistake.

- Enter the 6 numbers in the app.

Your email is now verified and next you'll need to do this for your mobile phone number. Enter your mobile phone number. You'll then receive a text containing another 6 digit security number.

- Now enter the 6 numbers from the text and choose **'Continue'**.

Step 4 Your NHS Number

Here is when you will be asked to enter your NHS number.

- If you know your NHS Number choose **'yes'** and enter it in the app.

For the best chance of quickly matching you to your NHS records it would be helpful to have you have your NHS number; this is the **10 digit number** you'll have on a letter from the NHS, a prescription or vaccination letter.

- If you do not know your NHS number choose **'no'** and continue.

Here you'll be asked for your full name that you have registered with your GP surgery. Complete this including any middle names you have.

- Continue to enter your date of birth and the post code that your GP will have on record for you.

Check that details are correct making any changes necessary. When you're happy click

"Submit information."

Step 5 The app should be ready for you to use!

You may be asked to accept terms and conditions, cookies and enter your notification preferences. Simply follow the instructions and then choose the **'Continue'** button.



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