



Spring 2023 Newsletter

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patchs

PATCHS

Our eConsult services have recently been replaced with PATCHS. PATCHS is the new easy way for you to contact your GP practice online. PATCHS has been designed by GPs to make it easier to contact your practice and save you time. Just answer a few simple questions and PATCHS gets you the help you need quickly. You can use PATCHS to contact your GP practice for health advice, condition monitoring, repeat prescriptions, fit notes, appointment bookings, and more. You can find further information on our Facebook page or website.

Covid Spring Booster

People aged 75 and over are now eligible for their Spring COVID-19 booster vaccine. The NHS will contact you.



We have recently started to vaccinate the over 75s with their spring covid

boosters. The practice is working hard to offer all eligible patients an appointment as quickly as possible. All individuals ages 12 and over whom have a weakened immune system are eligible too and will be invited once we have the suitable vaccination delivered.

Happy 75th Birthday NHS

On 5th July 2023, the NHS will mark 75 years of service. The NHS will be celebrating this milestone by showcasing the best of the NHS



and encouraging as many of you as possible to join us with NHS 75 activities. You can find more information about what activates will be taking place on out Winter newsletter or on the NHS website. <u>NHS England » About NHS 75</u>

The Kings Coronation

The Coronation of His Majesty The King and Her Majesty The Queen Consort will take place at Westminster Abbey on

at Westminster Abbey on Saturday 6th May, 2023. The Service will be conducted by the Archbishop of Canterbury and will start at 11am after the royals arrive in procession from Buckingham Palace.

On Sunday, 7th May 2023, a special Coronation Concert will be staged and broadcast live at Windsor Castle by the BBC and BBC Studios, with several thousand pairs of tickets to be made available via public ballot. The Coronation Big Lunch, at which neighbours and communities are invited to share food and fun together, will take place across the country on the same date.

On Monday, 8th May 2023, members of the public will be invited to take part in The Big Help Out, which will encourage people to try volunteering for themselves and join the work being undertaken to support their local areas.

Online GP registrations



Online service makes registration easier for patients!

We are using a new online service called **Register with a GP** <u>https://gpregistration.nhs.uk/B86036</u> **surgery** that makes it easy to register with this GP surgery.

New patients just need to fill in an online form to get started. Paper forms are available for people who need them.

The service is designed and run by the NHS. It aims to cut practices' workloads and make GP registration easier for the public. You can complete a registration via our website. Once completed the registration will be sent to the surgery electronically and we will then contact you to advise that you need to bring proof of address and photo identification into the surgery within 30 days so that your registration can be completed.



Hay Fever

Hay fever is usually worse between late March and September, especially when its warm, humid and windy. This is when the pollen count is at its highest. A pharmacist CAN help with hay fever. They can give advise and suggest the best treatments to help with itchy and watery eyes and sneezing and a blocked nose. You only need to see a GP if your symptoms are getting worse and have not improved.

Hay fever

GP's working hours

Please see below a list of all our current GP's and which days they are available in surgery. Please note that each GP has at least one oncall session a week where they will be unavailable for routine appointments.

Dr Clare Hirst: Monday (AM only), Wednesday (PM only), Friday.

Dr Clare Smith, Dr Henry Luff & Dr Rachel Grainger: Tuesday, Thursday, Friday

Dr Fiona Thake-Smith, Dr Fion Wells & Dr Samantha Robinson: Monday, Tuesday (AM only), Wednesday

Dr Laura Kapolyo: Monday, Tuesday (AM only), Thursday

Dr Jennifer Calvert: Wednesday, Friday

Dr Rebecca Skipp: Monday, Tuesday, Thursday

Target Training dates.

We will be closed from 12pm for training on the following dates:

Tuesday 23rd May 2023, Tuesday 20th June 2023, Tuesday 11th July 2023, Tuesday 19th September 2023, Tuesday 10th October 2023, Tuesday 14th November 2023, Tuesday 16th January 2024, Tuesday 20th February 2024, Tuesday 19th March 2024

Staff News

After 17 years of service at Gibson Lane practice, Pamela (a member of the reception team) retired on the 26th of April. On behalf of the practice we wish her well in her next chapter in life.

We have recently welcomed two new members of staff Chloe and Joanna into the reception/ admin team.

As of the 8th of May, Kelly (one of our practice nurses) will be leaving to start a new role in another GP practice. We wish her all the best.

From the 1st of April, our nursing team gained a new phlebotomist Nicola. Nicola has been a part of the practice team for 11 Years and has now left the reception team and re started her phlebotomy career.

We now have a new management structure in place at Gibson Lane Practice:

Rachel Matthews is the Business Manger and will take care of all the business administration.

Gill Collins is the Strategic Planning Lead and will lead on innovation and business planning.

Lisa Tindall is the Nurse Management Lead looking after the nursing team and nurse services.

Cath fox is the Patient Services Manager and will look after all issues with Patient services including practice complaints.

Linda Gummerson is the Office Supervisor looking after the day to day running of the office and the staff.

Annemarie Shackleton operations manager working alongside Gill Collins.

