MINUTES OF THE MEETING OF MAYBUSH PPG HELD ON 28TH AUGUST 2023

PRESENT – JB (Chairman), JC, ML, JL, FH, AH, LG, RW (Secretary).

APOLOGIES – WL, SB.

MINUTES

The minutes of the meeting held on 28th June 2023 were approved.

MATTERS ARISING

- JC remarked on the length of the intro when ringing the practice. Should the emergency number be given at the start? JG said that too many patients would press for an emergency before hearing the other options.
- AH stated that the 'patchs' online consultation service was working well.

FLU INJECTIONS

LG advised:

- The model would be the same as last year. No nasals on the day. Shingles and covid jabs not part of the programme.
 - 08.30 Start
 - 09.15 First appointment
 - 12.15 Lunch
 - 12.45 Afternoon session start
 - 15.45 Last appointment
- Maximum of four vaccinators each day.
- Eligibility: 65+, 18-64 with long term conditions, carers, people who live with immuno-compromised patients, pregnancies.
- Volunteers' names were taken for the various sessions on 23rd September, and 7th, 14th, and 21st October.

PATIENT SATISFACTION SURVEY

LG reported that the Maybush results were not very favourable. There were 100 responses out of 9300 patients.

NEXT MEETING – Wednesday 1st November at 4.00pm.

The meeting closed at 17.10.