

PPG Meeting 4th June

Apologies: D.W, K.P, Mr and Mrs P

Attendees: B.D, P.L, R.S, K.H, Dr J, S M

1. VBC Checker

Dr Jaivelloo explained that the VBC checker now has to be used before referring patients for some procedures (57 in total so far). VBC asks doctor questions about the patient's symptoms and then issues a yes/no answer as to whether the patient can be referred. The group asked if the system could be integrated so that Dr doesn't have to manually input the answers – however this isn't possible at this time. There will eventually be over 100 conditions that will have to go through the VBC checker.

2. Workload

We currently have 3355 patients. GP's are meant to have 1800 for every GP so we are working at nearly double this. Dr Jaivelloo does 10 sessions per week at Laurbel plus Extended Access Service each evening.

Dr Jaivelloo explained how many letters/tasks/meetings he has to deal with and it was discussed how the behind the scenes workload goes unseen, but he is often working past midnight, and starting again 5am in the morning.

3. Primary Care Network / Hull Health Forward split

Sue explained that the Hull Health Forward group is splitting up at the end of June in order to make smaller Primary Care Network Groups. We are joining with Bransholme and will be meeting in regards to the group and coming up with a name for it.

We are getting a lot more patients due to another local GP retiring.

4. Primary Care Services Study

Dr Jaivelloo explained that he enjoys teaching and has recently been approached by a student at Hull University doing a research project about patients perceptions and expectations of the NHS. She will be arranging interviews and group sessions with patients in order to ask questions regarding this.

Information to be gathered and passed to Sue Moody/ Dr Jaivelloo.

5. Over the Counter Prescribing

Sue explained that it has not yet been implemented but that we are making everyone aware of it. List handed out about conditions the pharmacy can help with and also in the latest newsletter.

6. NHS APP

Sue explained that the new NHS app which is launching in a few months, is similar to the system one app, but will also have symptom checker and other useful tools. There will be a campaign in September to increase awareness.

7. AOB/Matters arising

Sue read out email received from Mr P

Mr P asked that abbreviations not be used wherever possible so that the notes are understandable by all, and more details was added on the minutes for everyone to understand.

The minutes from the last meeting are now on the website.

The new newsletter is now finished and on the website and available in the surgery

Sue will email prior to next meeting to see if anyone has any points for the agenda.

Mrs D raised that it would be good for the group to be more proactive so that there is a point to the meetings. Sue encouraged any points to be raised prior to next meeting.

Group think that another GP would ease the workload – Sue explained lack of GP's available means that it isn't always feasible.

Next Meeting : Tues 8th October 11am