

Community Health Projects

The PPG has done the following to help improve the Community Health of patients of The Handforth Health Centre Practice.

Meeting	Proposal/Action	PPG Action undertaken	Practice Action	OUTCOME
February 2019	Promote work of NEW LEAF A local organisation assisting people into employment via mentoring and training.	Rep addressed meeting. Left brochures for distribution. GPs to be advised of	GPs to be advised of this local service at Practice meeting - to help patients with issues of low self-esteem	ACTION COMPLETE
February 2019	LONELINESS project (continued)	Proof read booklet now ready. Bank account set up. Grant applications to be made	To facilitate as necessary	ONGOING
November 2018	LONELINESS project (continued)	Refined mock up booklet reviewed. Production costs and grants available discussed. Treasurer appointed.	To facilitate as necessary	ONGOING
August 2018	PRIMARY CARE NETWORKS Concern to obtain more information and have input to CHAW Co-ordinated Community Care Network & CHAW To encourage and obtain wider viewpoint within CHAW	Chair person to participate in Sept launch event at Wilmslow with Practice Manager Invite Chairperson from Chelford PRG to attend one of our PPG Meetings	Practice Manager to attend Sept launch event at Wilmslow To facilitate as necessary	ONGOING Event Attended by both and report back at November PPG Meeting Chair of Chelford PRG participated in our February 2019 meeting.
August 2018	LONELINESS Project (continued)	Draft booklet produced, discussed. PPG committed to proceed.	To facilitate as necessary	ONGOING

January 2018	A project to help combat LONELINESS <i>(as the project "to support patients' interests" proposed Oct 2017 by past Chair)</i>	In support of "JO COX CALL TO ACTION". Identify local organisations; arrange event(s) or publish information. Co-ordinator appointed - ALL members to research & advise	Advise of known organisations for inclusion and facilitate as necessary.	ONGOING
October 2017	Concern of effect of NEW HOUSING DEVELOPMENTS in area on local health service provision	Practice requested to provide their assessment and action plan to absorb anticipated patient numbers.	Actively seeking updates on building timescales and applying for funding to cover necessary services. UPDATE Jan 2017 - ALL local developments will impact Practice but gradually. Alteration to building will enable wider service provision.	ONGOING
July 2017	Act on continuing concerns recieved over resiting of SERVICES from HANDFORTH CLINIC	Concern over extra travelling to ECCCG alternative sites. Practice requested to advise of ALL options via NHS CHOICES To be an item in next Newsletter	GPs agreed to explain and offer ALL options they consider suitable, including those in neighbouring CCG regions which are more accessible to this area.	GP action - ON GOING Newsletter item - ACTION COMPLETE
July 2017	Review SELF HELP information available to patients	Reviewed Self Help website Physio section very helpful - others patchy. Overall concept supported.	GPs to advise patients when Self Help options more appropriate than GP app'tment Advise revision dates on pages	ACTION ONGOING
April 2017	Promote work of ONE YOU organisation	Rep. addressed meeting. Arranged for Rep to attend practice with 'Healthy Living' stall May 8 & June 6	Practice to facilitate and consider further displays during flu clinics. Poster for waiting area to be requested	ACTION COMPLETE
April	Concern over resiting of	Lack of publicity raised	Practice Manager to obtain	ACTION COMPLETE

2017	SERVICES from HANDFORTH CLINIC	Method and contact in ECCCCG with whom to raise concerns sought	and advise.	
January 2017	Promote role & responsibilities of HEALTHWATCH CHESHIRE	Rep invited to address meetg. Publicity poster in waiting room Leaflets & feedback cards distributed	Practice to facilitate as necessary	ACTION COMPLETE Presentation at PPG meeting Follow up ongoing.
July 2016	UPDATE DIRECTORY of LOCAL SERVICES BOOKLET	A page allocated to each PPG member to validate and update as necessary	Practice to facilitate as necessary	ACTION COMPLETE
January 2016	Concern over Community interaction with DEMENTIA sufferers	Local Dementia champion (also a practice patient) invited to address PPG on awareness issues. Chairman will seek to promote wider awareness via his network, Members to assist as required.	Practice to facilitate as necessary	Information imparted to PPG ONGOING wider assistance,
May 2015	Joint venture/health education event and/or meeting with another PPG	Chairman to initiate members to assist as required	Practice to facilitate as necessary	IN ABEYANCE No partner PPG wishes to participate at this time !
February 2015	Seek DIGITAL HEALTH EVENT by ECCCCG for Handforth	Requested Practice to ask ECCCCG to hold event at Handforth Library Members to assist as required	Practice Manager to facilitate	ACTION COMPLETE Event held 15th October 2015
February 2015	Increase identification of CARERS & support available to them.	Members to assist as required at waiting room visits of Cheshire Carers Link person PPG Chair via Healthvoice	Practice to facilitate as necessary	ACTION COMPLETE. Cheshire Carers Rep attends surgery 9.30 -11am every 3rd Tuesday each month. Practice advertises service on 'Scripts
July 2014	Provide facility for HEALTHWATCH SURVEY on patient concerns within	Provide space to accommodate HEALTHWATCH stand and feedback cards for patients	Practice to facilitate as necessary	ACTION COMPLETE Display stand in place for four week period in September & October

	NHS in general	attending Practice		
November 2013	Seek to provide patient focus to roll out of national on-line services planned by NHS in 2014	Provide PPG representative to Crewe workshop & provide response to all consultation material.	Practice to facilitate as necessary	Representative attended. Of 8 responses made 7 have been adopted and the other is under active consideration.
July 2013	Concern over services for DEAF PEOPLE	Arising from talk at July Meeting - awareness session to be given to Practice staff	Practice Manager to facilitate	Deafness Support Network member gave deaf awareness talk at staff meeting.
January 2013	Concern over services for DEAF PEOPLE	Deafness Support Network spokesperson invited to next PPG meeting to explain their objectives	Co-ordinator to facilitate as necessary	Action Complete Deafness Support Network representative addressed July 2013 PPG meeting
November 2012	Concern over size of blood pressure cuffs used by District Nurses	Not of adequate size to fit a larger person identified to Practice management	Practice Manager to report concern and need for action to District Nurse Management.	Action Complete Larger cuff now available to District Nurses
July 2012	Explore options for greater PATIENT OPINION input into local area health decisions	Invite Rebecca Patel to next PPG Meeting	Co-ordinator/PPG Chair to arrange	Patient input options explained by Rebecca at meeting 1st Nov.
July 2012	Concern over advisory note wording for REPEAT PRESCRIPTION changes	PPG disapproval conveyed to East Cheshire NHS	Co-ordinator/Dr Newhouse to inform East Cheshire NHS of PPG view	Action completed. Concern over lack of patient consultation via Health Voice
July 2012	Increase awareness amongst CARERS of support available to them.	Members to assist as required at DROP IN & CARERS COURSE	Reference cards to be used. Co-ordinator to add link to Practice website & telephone message system	ALL actions complete Seven week course now ended.
February 2011	Increase PUBLIC knowledge of GP Commissioning and its effect on our local NHS services.	Members to assist as required	Co-ordinator to obtain speaker from CECPT and a Practice GP	At a well attended PPG meeting open to all patients, Dr Milligan & CECPT manager gave a talk about future NHS changes.
November 2010	Run a Healthy Eating/Weight Management Event.	Members to assist as required	Co-ordinator to liaise with dietitian to organise.	Successful presentation by dietitian 23rd February 2011
September	A Community Health Promotion	Chair liase with co-ordinator.	Co-ordinator to contact	Combined with healthy eating

2010	Childrens Medicine and Health & Safety in the Home		Dr Newhouse & Health Visitors to support event.	event 23/2/11
May 2010	Raise Awareness of the Smoking Cessation Clinic	Chair liase with co-ordinator. PPG members to man face to face stand at surgery	Co-ordinator to contact Stop Smoking Advisor and obtain promotional material	Stand & desk manned by PPG members 11th January 2011
February 2010	Needs of the hard of hearing	Establish groups/resources available to provide help and deliver event(s)	Co-ordinator to contact group identified by chairman to deliver an information event	Concerns Resolved
February 2010	Needs of diabetics	Establish groups/resources available to provide help and deliver event(s)	Co-ordinator to contact group identified by chairman to deliver an information event	Doctors involved advise this duplicates similar under used activities - N. F. A.
July 2009	A Community Health Promotion "Watch your waistline" Healthy eating; bloodpressure; five a day etc issues	Reconsidered (Oct)in view of "Making a Difference" Funding availability.	To liase as required Sister Long to outline new "Health Check" service at PPG in New Year.	Not implemented - too resource intensive - two other projects to be undertaken
February 2009	Compile a Directory of Local Services	Sub Committee set up. Prototype booklet produced and reviewed at April 2009	To liase with sub-committee re final version and issue	COMPLETED Well received - first print run all gone !
December 2008	Provide response to National Voices survey on local healthcare commissioning	Questionnaire downloaded, common view established and response provided to deadline. Critical of progress to date	PPG Coordinator as contact point for receipt of survey results	COMPLETED
November 2008	Propose implementation of the "Message in a bottle" scheme run by the Lions	Proposal to Practice for consideration - to be promoted at PPG communication events	Approved Supplies of "bottles" obtained for distribution to lone occupants	Implemented
September 2008	Needs of carers and widows	Establish groups/resources available to provide help and deliver event(s)	Facilitate as required	Successful event on 16th April in partnership with 4 outside organisations
December 2007	Concern over information provided to hard of hearing patients re maintenance of hearing aids	Seek to influence improvement in service by face to face & written submissions to service providers (regional) -	Facilitate meeting with Trust Hearing Aid Clinic staff Seek improvements to 'new' guidance (7/09)	Regional Audiology Service has now produced Log Book and manual for new users - a generic pamphlet will be made

		produce suggested good practice guide for their use	Produce own leaflet (10/09)	avaible to existing users (6/10) EVENTUALLY SUCCESFUL !!
December 2007	Additional advice and services for those over 50	Liase with Age Concern to provide 2 'events' Assist with catering Sept 18th	Facilitate events in Surgery	Information Desk event - Monday 30th June 2008 Services Seminar 18th Sept 40/50 attendees