

Privacy Notice – Rosebank Pharmacy

Plain English explanation

The partners of Lancaster Medical Practice are also the shareholders of Lancaster Medical Group Limited, which incorporates Rosebank Pharmacy, Highland Brow, Galgate, LA2 0NB.

The Pharmacy and Practice therefore work closely together to ensure the best care for Patients and, as such, the Pharmacy Team may, on occasion, access your GP record.

The Pharmacy Team are bound by the Rosebank Pharmacy, Lancaster Medical Practice and NHS Confidentiality Agreements and will only access your record where there is a genuine need to do so.

The primary purpose of accessing your record would be to answer queries around the issue of repeat medication or to perform a medication review.

The basic data accessed would be current medication, allergies and details of any previous bad reactions to medicines, the name, address, date of birth and NHS number of the patient.

1) Data Controller contact details	Lancaster Medical Practice 8 Dalton Square Lancaster LA1 1PN
2) Data Protection Officer contact details	Lesley Cassar - Head of Quality and Performance Lancaster Medical Practice 8 Dalton Square Lancaster LA1 1PN
3) Purpose of the processing	Patient care in regards to medication
4) Lawful basis for processing	The processing of personal data in the delivery of direct care and is supported under the following Article 6 and 9 conditions of the GDPR: <i>Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’.</i> <i>Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...’</i>
5) Recipient or categories of recipients of the processed data	The data will be shared with Rosebank Pharmacy.
6) Rights to object	You have the right to object to some or all the information being processed under Article 21. Please contact the Data Controller or the practice. You should be aware that this is a right to raise an objection, that is not the same as having an absolute right to have your wishes granted in every circumstance.
7) Right to access and correct	You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.
8) Retention period	The data will be retained in line with the law and national guidance. https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016 or speak to the practice.
9) Right to Complain.	You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/global/contact-us/ or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate). There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)