

Ivy Medical Group Patient Participation Group

Our Vision



Ignite

our community to bring their skills to support our General Practice



Motivate

ourselves and others to self care



Generate

a movement to sustain GP services in our community



Positive

supporting our GP workforce



Partner

working with our GP to support the care of patients



Governors

of ourselves so we are constructive and helpful

Code of Conduct - Overarching statement

The PPG Membership is **not based** on opinions or characteristics of individuals

It is **non-political** and **non-sectarian** (not involving or relating to different religious sects or political groups)

At all times **respecting diversity** and exemplifying its commitment to the principles contained within the Equality Act*

*https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/85039/easy-read.pdf

All Members of the PPG commit to:



Be positive and actively support the IMG to deliver high quality services



Attend and actively contribute to the agenda



Not use the PPG as a forum for personal agendas or complaints. These should be taken forward through other appropriate channels.



Respect practice and patient confidentiality at all times



Declare conflicts of interest

All Members of the PPG commit to:



To treat each other with mutual respect and act and contribute in a manner that is in the best interests of all patients



To be open and flexible and to listen and support each other.



To abide by the seven Nolan Principles of Public Life:
Selflessness, Integrity, Objectivity, Accountability, Openness, Honesty and Leadership.



Accept that the ruling of the Chair or other presiding officer is final on matters relating to orderly conduct.

Meeting etiquette



Sign up to the code of conduct at the start of every meeting



Work in accordance with this code of conduct in all work associated with the PPG



Reading papers in advance



Arriving on time



Switching mobile phones to silent



Allowing others to speak and be heard/respected