# Friends of Amersham Health Centre (FAHC) A Patient Participation Group

## **Annual General Meeting, 9th June 2022**

7.00pm via Zoom

#### 1. Those Attending

The meeting was attended by 16 members of FAHC.

# 2. Apologies

None received.

Apologies to any member who experienced technical difficulties in joining the meeting.

#### 3. Introduction including Chairman's Report

The chairman (Patrick Clarke) opened the meeting and welcomed the members who had joined via Zoom. He thanked them for their support which is appreciated.

Patrick started his report with a look back to October 2014 when Dr Wood held a PPG meeting with 11 patients in attendance. Since then, the Friends has recruited 1250 members, surveyed the membership three times, held a number of open meetings with Dr Gabe in attendance and produced two colour pamphlets.

Until March 2020, the Friends had made steady progress and had a number of plans including IT training for patients, funding for the purchase of equipment and joint meetings with surgery staff. These activities were suspended during Covid and just as things seemed to be improving, the Centre was hit by an outbreak of Legionella bacteria. As a result, the Friends initiatives are on hold though we have produced the 2022 Annual Review.

Where we have made a major contribution is in the provision of volunteers to support Flu and Covid vaccinations. A database of volunteers has been established and major thanks must go to Nicky O'Driscoll who has managed the volunteers throughout the last couple of years with great effectiveness and the minimum of fuss.

Patrick informed the meeting that his tenure as chair ends today. He thanked the committee for all their help and support and wished Daphne Lally all the best as she takes on the Chair.

On behalf of the membership, Judith Jones proposed a vote of thanks to Patrick for all he has done for the Friends over the last 5+ years. This was seconded by Paul Morris.

#### 4. Annual Review

Daphne Lally informed the meeting that the 2022 Annual Review is available in electronic form from the Friends page of the surgery's web site. It is also planned to prepare a number of colour paper copies for patients who don't have ready access to the internet.

Looking ahead and subject to being voted in as Chair, Daphne set out a number of objectives for the future:

- Helping patients gain access to online services through the provision of training.
- Defining equipment needs that would benefit the Health Centre but are not available within the NHS and associated fund raising.
- Health related presentations.
- Meeting with Centre staff to improve understanding and communications.

Daphne also highlighted the importance of the PCN (Primary Care Network) in bringing new services to patients

### 5. Treasurer's Report

Peter Harper presented the Treasurer's report. During the period ended 5th April 2022, no income was received and no expenditure was incurred. Thus, the opening bank balance at 6th April 2021 of £1901 was retained.

Since 5th April 2022, payments have been made in respect of expenditure accrued in the year for Zoom call costs of £86, Mailchimp software charges of £255 and AHC refreshments of £53 being a total of £394.

The accounts were adopted by the meeting unanimously. *Proposed by Nicky O'Driscoll*, seconded by John Caton..

# 6. Secretary's Report

The Secretary (Paul Morris) reported that FAHC membership now stood at 1,254; an increase of 16% since May 2021.

Paul set out the proposed membership of the FAHC committee as follows:

Daphne Lally (Chair)

Peter Harper (Treasurer)
Paul Morris (Secretary)
Patrick Clarke
Lesley Mathieson
Ann Whiteley
Vivienne Pozo
Nicky O'Driscoll
Judith Jones

Daphne Lally was elected unanimously as Chair. *Proposed by Belinda Caton, seconded by Judith Jones.* 

The remaining committee members were re-elected unanimously. *Proposed by John Caton, seconded by Dave Yeend.* 

# 7. Any Other Business

As there were no items of AOB, the meeting was closed by the Chairman.

Paul Morris, Secretary, June 2022.